

Faculty of Health, Social Care and Education

School of Allied Health, Midwifery and Social Care

'Applications of Systems Thinking in Social Work and Social Care'

**Department of Social Work and Social Care
Annual Conference 2019**

Wednesday 20 March 2019 • 8:45 am - 4:00 pm

Lawley Lecture Theatre

Kingston Hill Campus, Kingston University, KT2 7LB

For bookings: www.healthcare.ac.uk/events
or email: HSCE-events@sgul.kingston.ac.uk





Programme

8:45 am

Registration and Refreshments*

9:30 am – 9:45 am

Welcome and Introduction to the Conference

Professor Malcolm Payne (Conference Chair)
Visiting Professor
Faculty of Health, Social Care and Education

9:45 am – 10:15 am

Application of systemic practices in organizational change and development

Dr Barbara McKay, Director, Institute of Family Therapy

10:15 am – 10:45 am

Can systemic thinking and insights from complexity sciences inform our leadership practice?

Professor Karen Norman, Visiting Professor, School of Nursing, Kingston and St Georges, and Herdfordshire Business School, University of Herdfordshire

10:45 am – 11:15 am

The Essex Journey: how a local authority changed its children's social care system

Sukriti Sen, Director of Local Delivery Mid, Children and Families, Essex County Council

11:15 am – 11:40 pm

Morning Refreshment Break*

11:40 am – 12:10 am

Using social pedagogy to develop lifelong relationships with young people in residential care

Laverne Cole and Tyler De Fretis, St Christopher's Fellowship, London

12:10 am – 13:00 am

Panel Discussion with audience questions

1 pm – 2 pm

Lunch and Networking*

*Business School Atrium, follow directional signs



Workshops

2 pm - 3 pm

**Room: BS1002
Floor 1
Business School**

Seminars and Workshops

Critical Psychiatry & the Power Threat Meaning (PTM) Framework. What Place for Social Work?

Alan Bristow, Senior Lecturer, Kingston and St George's

**Room: BS1006
Floor 1
Business School**

Exploring social workers' experiences of working with self-neglect: what are the challenges and what helps?

Maria Brent, Senior Lecturer, Kingston and St George's

**Room: BS1007
Floor 1
Business School**

Practical insights from the Essex Journey

Natalie Knight and Natalie Newman, Senior Practitioners, Children and Families, Essex County Council

**Room: BS3034
Floor 3
Business School**

Systems Thinking in Practice Education: opportunities and challenges

Sue Taplin, Senior Lecturer, Kingston and St George's

**Room: BS3035
Floor 3
Business School**

Exploring international social work connections

Dermot Brady and Farrukh Akhtar, Senior Lecturers, Kingston and St George's

3:00 pm - 3:30 pm

Afternoon Refreshment Break*

3:30 pm - 4:00 pm

Closing Address by the Chair, Professor Malcolm Payne

Speakers



Karen Norman

Karen's work experience encompasses 35 years of working in healthcare, in both the public and private sectors, in the UK, Australia and New Zealand and Gibraltar. This includes 20 years at Board level, 10 of which were in an acute NHS University Hospital Trust in Brighton, UK, and 10 in her posts at Gibraltar Health Authority (GHA). As well as her extensive corporate and clinical knowledge, she also has management consultancy experience gained with Crosby Associates, an international company specialising in Total Quality Management, working in the UK and abroad in both primary and secondary care.



Dr Barbara McKay

Dr Barbara McKay has been the Director of the Institute of Family Therapy since 2006. Prior to this she was Head of Training for a national voluntary sector organization where she developed a new national family counselling service. Barbara qualified as a social worker in 1982 and has worked in both adult and children's services in mental health fields and children and families teams where she worked as a locality social worker with a generic caseload including court work, assessments, child protection investigations, fostering and adoption.



Laverne Cole

Laverne is passionate about empowering young people and making a difference. She has 10 years of varied experience working with children and young people in a range of settings such as Tier 4 Child and Adolescent Mental Health Service, Missing Service in the Children's Society, Independent Fostering Agency and similar organisations. She has also worked as an Assistant Psychologist as part of a drug and alcohol team supporting families with substance misuse concerns and mental ill health. She is now the Home Manager of Safe Steps Pelham House, part of St Christopher's Fellowship, a charity creating brighter futures for children and young people in care.



Sukriti Sen

Sukriti qualified as a social worker in 1992. Her social work career has spanned across children in need, child protection, looked after children, fostering and adoption and quality assurance. She is now Director of Local Delivery for Children and Families Mid Quadrant in Essex County Council, having been in local authority senior management since 2005, and is both vocal and passionate about improving social work practice and leading positive change in the profession.



Professor Malcolm Payne

Malcolm Payne is Emeritus Professor, Manchester Metropolitan University, Honorary Professor, Kingston University/St George's University of London, Department of Social Policy, Docent, Helsinki University, Pedagogue, Comenius University. He is a writer, consultant and higher education professional working particularly in social work, end-of-life care and multiprofessional teamwork.