SWTP Research Development Event

Date: 11th June 2019
Time: 10.00 – 15.30
Room: KHBS2039 – Kingston Hill Business School

Programme

9.30	Registration and refreshments
10.00	Welcome and Introduction Sue Lansley, Social Work Lead, Developing Together SWTP
10.10	Nuffield research briefing: demand management and the crisis in children's social care Dr Rick Hood, Associate Professor, Kingston and St Georges
11.00	Academics in practice research briefing Dermot Brady, Maria Brent and Rick Hood, Kingston and St Georges
11.20	Coffee and tea
11.40	Workshop: team culture and supervision practices in statutory social work Dermot Brady, Senior Lecturer, Kingston and St Georges
12.30	LUNCH
13.30	Taster session: Studying performance of systems in social care using the Vanguard Method Brendan O'Donovan and Emma Ashton, Vanguard Consulting
15.30	Closing remarks Dr Wilson Muleya, Head of Department, Kingston and St Georges
15.40	CLOSE

This event is free of charge and a certificate of attendance will be provided for CPD.

Please register at:
Eventbrite

Event information

Nuffield research briefing: Demand management and the crisis in children's social care

Rick Hood reports on initial findings from a new study of system conditions and welfare inequalities in children's social care. Analysis of the national datasets for CSC shows that local authorities have continued to increase their use of protective interventions relative to referrals. Based on a detailed analysis of correlations, evidence is presented for three interconnected mechanisms, through which local authorities tend to manage demand for services: screening, rationing and workforce churn. Implications include the significance of demand management for the current funding crisis in CSC.

Academics in practice research briefing

The Academics in Practice workstream is tasked with developing research projects across the teaching partnership. Practitioners and academics will collaborate in the design and implementation of these projects over the life of the partnership and this briefing will outline some of the developments to date:

- Self neglect and safeguarding – practitioners' perspectives
- Assessing team and organisational culture and the impact of these factors on the supervision and retention of frontline social work staff
- The effectiveness of restorative practices in group supervision
- The use of outcome measures in front line practice

Workshop: team culture and supervision practices in statutory social work

This interactive workshop will follow up on one of the projects outlined earlier in the Academics in Practice workstream. We will focus on team and organisational culture and the effect this has on supervision practice and the retention of staff. The workshop will directly contribute to the project, gathering the views of frontline staff via a facilitated reflective discussion with the aim of producing a concrete proposal for research in this area.

Taster session: Studying performance of systems in social care using the Vanguard Method

Studies of systems design using the Vanguard Method have shown that many public services are set up to assess rather than understand, to transact rather than build relationships, to refer on cases rather than taking individual responsibility, and to prescribe packages of activity instead of taking the time to understand what might improve someone's life. The result: problems people face are not resolved, services generate escalating levels of 'failure demand', and costs are driven ever upwards. Delivered by two Vanguard consultants, this taster session looks at how things can be done differently, when services

are studied as a system from the service user's point of view in order to gain knowledge of the 'what and why' of current performance.

To find out more, consider enrolling in our new accredited post-qualifying module: [Applying the Vanguard Method to People Centred Services](#).